

General

- All guarantees are only applicable if the client has fulfilled all obligations towards the contractor (both financial and otherwise).
- Defects caused by incorrect or injudicious use, improper maintenance, vandalism or extreme external or climatic influences are not covered by the guarantee.
- Guarantees apply to normal expected use and adherence to any maintenance instructions for the delivered product.
- Guarantees apply to the application of the installation in normal/passable swimming water according to current legislation (BSI/WHVBZ), unless otherwise agreed in the order description. Damages caused by deviations in salt and/or chlorine values or deviations from the Langelier index are not covered by the guarantee.
- In any case, the following values must be observed:
 - Langelier index - 0,3 < LI < + 0,3
 - Chloride content < 500 mg/l
- Wear parts such as bearings, rollers, seals, spindle nuts and/or sliding materials are not covered by the guarantee, unless it can be demonstrated that extreme wear is caused by a defect in the installation supplied.
- Deviating guarantee periods apply if these have been laid down and agreed in writing by both parties.
- For parts delivered with a factory guarantee, the factory conditions apply, in deviation from the aforementioned conditions.
- In the event of modifications and/or repairs to installations without the express written consent of Inducon, all warranty claims become null and void.
- If an installation is fitted with a monitoring system, the aforementioned guarantee periods only apply if the system can be remotely monitored.

Covers

- All foil and slat covers have a 5-year rolling guarantee, starting on the day of delivery.
- Storm and hail damage are not covered by the guarantee. It is recommended not to leave the cover on the water in case of extreme weather conditions.

Cover installations

- The standard guarantee for an Inducon cover installation is 5 years under the condition that annual maintenance can be carried out by Inducon or that maintenance is demonstrably carried out by a third party according to Inducon regulations.

Movable floors, retaining walls and disabled lifts

- The guarantee for this product group is 5 years under the condition that annual maintenance is carried out by Inducon.

Surface treatments/Coating/Anti-slip

- The standard guarantee on surface treatments/coatings is 2 years on the understanding that colours may fade under the influence of swimming water or climatic conditions.

Solar collectors

- The standard guarantee on solar collector mats is 5 years. Warranty on the connection between the solar collector system and the other system is only applicable if the connection is made by Inducon. Defects in the coupled parts provided by the contractor are not covered by the guarantee.

Repairs

- The standard warranty on repairs is one year after the repairs have been carried out and only applies to those parts that have been repaired.

Repair and maintenance on Non-Inducon products

- The standard warranty on repairs to the above installations is one year and applies only to those parts that have been repaired.

Claims

- Claims under warranty must always be made in writing to the e-mail address service@inducon.nl.